

Piano Hire Booking and Cancellation Rules

- 25% deposit paid* must be paid before the hire is booked.
- The balance must be paid by 14 days before the hire date. Otherwise we will cancel the booking.
- If a booking is cancelled 14 days or more before the hire date then you will receive your deposit back.
- If a booking is cancelled less than 14 days before the hire date and the balance has been paid in full then no refund is applicable.
- If a booking is cancelled 14 days to 3 months before hire date and paid in full then we will refund the total cost minus the 25% cancellation and admin fee.
- If a booking is cancelled 3+ months before a hire date you will receive a refund of the full amount minus £50 + VAT admin charge**.

*Unless you are a Bristol City Council run school or a company that books on a regular basis.

** Plus any other charges we may incur.